

THIS WARRANTY IS PROVIDED BY:

Protection Brands Pty Ltd
Head Office Address: Level 9, 3 Nexus Court, Mulgrave, VIC 3170
Phone: 1800 413 222
Email: auto.warranty@protectionbrands.com.au
Warranty Claim Portal:
<https://spark.permagard.com.au/warrantyclaim/>

GENERAL WARRANTY COVERAGE AND PERIOD

Subject to the terms, conditions and exclusions detailed in this warranty, Protection Brands provides a lifetime window tint warranty against bubbling, cracking, discolouration, and peeling, for the warranty period.

Where a valid warranty claim is made, Protection Brands will repair or replace (at its option) the faulty area of the product.

WARRANTY EXCLUSIONS

This warranty does not cover:

1. Damage to the window film caused by impact such as chipping, scratching, and scraping;
2. Damage caused by a result of improper usage and or maintenance inclusive of but not limited to:
 - a. Rolling windows down within the first 48 hour curing period
 - b. Cleaning the windows with ammonia based or similar harsh chemical solutions
 - c. Cleaning the windows with abrasive cloths or materials
3. Damage to the film as a result of accident or collision;
4. Damage caused by belt whiplash;
5. Miniscule imperfections in the window film that do not affect visibility or functionality;
6. Any damage to the window film as a result of failing to reasonably maintain due care to the tinted glass inclusive of not cleaning and or maintaining the rubber and or felt window seals
7. By not following the care instructions.

TERMS AND CONDITIONS

1. Any claim under this warranty must be lodged with Protection Brands, in accordance with the claim procedure set out below, within 30 days of the fault/damage appearing.
2. This warranty is not transferable and applies only to the original purchaser of this product, the details of who are stated on your Warranty Treatment Form.

WARRANTY VOID

This warranty will be void and you will not be able to make a claim if:

1. Registration of the vehicle is transferred into any name other than the original purchaser stated in the Warranty Treatment Form;
2. If you fail to comply with this warranty.

MAKING A WARRANTY CLAIM - WHAT TO DO

To make a warranty claim you must follow the procedure outlined below:

1. Visit <https://spark.permagard.com.au/warrantyclaim/> and follow the prompts to enter the following details. If you do not have internet access, please call 1800 413 222:
 - a) Enter your name, address, phone number/s, email, your vehicle make, model, registration number, VIN number, the name of the supplying dealer, the products you purchased, additional details and/or comments surrounding your warranty claim
 - b) Upload your Warranty Treatment Form as well as photos of the damage or area of concern.
2. Upon receipt of a completed and valid warranty claim form, Protection Brands will then provide you with a Claim Reference Number and arrange for an assessor to inspect the vehicle during normal business hours at a location nominated by Protection Brands.

NOTE: Your Warranty Treatment Form including this warranty and proof of purchase must be presented to the assessor at the time of assessment.

3. Following the vehicle assessment and subject to it being a valid warranty claim, Protection Brands will arrange a mutually convenient time at a location nominated by Protection Brands to rectify the fault or damage.
4. You must bear the cost of claiming this warranty including the cost of delivery and collection of the vehicle to and from the nominated location.

Protection Brands has no other liability under this warranty, including liability for any loss of your time, or vehicle use, or for any rental vehicle or transport costs.

The benefits given to you by this warranty are in addition to the rights and remedies of the consumer under a law in relation to the goods the subject of this warranty.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Contact Protection Brands on 1800 413 222 or auto.warranty@protectionbrands.com.au if you have any questions at any stage.

WINDOW TINT & GLASS CARE INSTRUCTIONS

The DiamondTint Range is designed to enhance the overall comfort, safety & quality of your Mitsubishi by providing protection from heat, glare & harmful UV / IR rays.

IMPORTANT NOTES:

1. Avoid rolling down windows for the first 48 hours. The adhesives holding the tinted film in place take time to dry & until they do, friction caused by rolling down the window could scrape & or move the film.
2. Bubbles may appear & are normal for the first few days. You may also notice tint that appears cloudy, hazy, & or has water pockets. These will go away as the film dries out. If they don't, contact your supplying dealer to arrange an inspection.
3. Ensure there are no debris, dust, dirt or other contaminants stuck to your side windows or window seals before rolling up & down. These contaminants may become lodged on the rubber/felt window seals & potentially scratch the glass or tint during the roll up down functions.
4. Take care when removing your seat belt to avoid belt whiplash as the seat belt could snap back onto the glass, creating a small but distinct chip on the surface of the window tint.
5. Do not use any Ammonia-based window cleaners as these can deteriorate the film.

It is essential to regularly wash & clean your Window Tint & Glass to maintain the integrity of the products as well as keep them streak-free for visibility & safety. Recommended schedule is every 2 to 3 weeks.

STEP-BY-STEP WINDOW SEALS (AKA WEATHERSTRIPS) CLEANING GUIDE:

Before cleaning your tint, glass & windows, we recommend inspecting & cleaning your Window Seals (aka Weatherstrips) first. It's important to clean seals to prevent contaminant buildup.

What You'll Need:

- Diamond Protect Multipurpose Cleaner
 - 2 Lint-free high-quality microfiber cloths
 - Soft Bristle Brush
1. Inspect the Seals: Roll down the window to inspect the entire seal. Look for dirt, dust, or signs of wear & damage.
 2. Brush Off Loose Dirt: Use a soft bristle brush, remove any loose dirt or debris around & along the seal. Brush gently to avoid damaging the rubber.

3. Mix a solution of Diamond Protect Multipurpose Cleaner & warm water & dampen a microfiber cloth in the solution & wipe down the seals thoroughly. For tough spots, you can use the soft brush with soapy water to scrub gently.
4. Rinse & Wipe Dry: After cleaning, use a clean, damp microfiber cloth to rinse away any soap residue. Dry with a separate cloth.

STEP-BY-STEP OPPOSITE WIPE WINDOW TINT & GLASS CLEANING GUIDE:

What You'll Need:

- Diamond Protect Multipurpose Cleaner
- 2 Lint-free high-quality microfiber cloths
- Soft Bristle Brush

The Opposite Wipe Cleaning Method enables you to quickly spot a smudge or missed spot & know immediately whether it's on the outside or inside of the glass based on whether it's horizontal (outside) or vertical (inside).

1. Preparation:
 - Park in shade: Direct sunlight can make glass cleaners dry too quickly, leaving streaks.
 - Roll down windows slightly: This allows access to clean the top edge of the window where dirt often builds up.
2. Cleaning Process - Interior Windows & Mirrors:
 - Spray cleaner on cloth (not directly on glass): This prevents overspray on other interior parts.
 - Use one microfiber towel & wipe the window/glass ensuring your final wipes are in a vertical pattern.
 - Using the second towel to buff away any remaining cleaner or moisture, again wiping dry in a vertical pattern.
 - Clean edges & corners with a fresh cloth, especially around the window's/glass's top edges.
3. Exterior Windows
 - Rinse first: If windows are very dirty, rinse with water to remove dust & debris.
 - Spray cleaner on cloth (not directly on glass): This prevents overspray on other interior parts.
 - Use one microfiber towel & wipe the window/glass ensuring your final wipes are in a horizontal pattern.
 - Using the second towel to buff away any remaining cleaner or moisture, again wiping dry in a horizontal pattern.
 - Clean edges & corners with a fresh cloth, especially around the window's/glass's top edges.
4. Inspect: As you have performed Opposite Final Wipes, you can quickly spot a smudge or missed spot & know immediately whether it's on the outside or inside of the glass based on whether it's horizontal (outside) or vertical (inside). Buff clean any smudge or missed spot with a dry cloth.

By following these steps, you'll keep your vehicle windows, tint & seals in top condition for clear visibility & longevity.

- To make a warranty claim or to request a reapplication, Visit <https://spark.permagard.com.au/warrantyclaim/>.
- All cleaning & maintenance products listed are available for purchase from your supplying dealer & or at www.shopprotectionbrands.com.au